External Drive

User Manual

Please carefully read this instruction manual before using

Specifications

Model name:	External Drive
Output Voltage:	3-5V
Support Systems.	Windows 11/10/8.1/8/7/Vista XP, Linux and Mac OS
Support Computers	laptop, desktop, notebook.
Driver	Plug and play, no extra driver needed.
Maximum Read Speed:	DVD-ROM: Max 8X CAV CD-ROM: Max 24X CAV
Maximum Write Speed:	CD-R: Max24X CAV CD-RW: 4X CLV High Speed CD-RW: 10XCLV Ultra Speed CD-RW: Max 24X Zone CLV DVD-R: Max.8X CAV DVD-R DL: Max 6X Zone CLV DVD-RW: Max.6X Zone CLV DVD+R: Max.8X CAV DVD+R DL: Max 6X Zone CLV DVD+RW: Max.8X Zone CLV DVD-RAM: Max 3-5X PCAV (4.7GB)

Operating Instruction

1. Connect the drive to computer.
   Please directly connect it to the USB port of computer. If you connect it to a USB hub or USB extension cord, it maybe cannot run normally and smoothly when using. For desktop, please connect it to the USB port of the motherboard. If you connect it to the frontal USB interface of the motherboard, it maybe cannot run normally on account of insufficient power supply.

2. After connecting, wait a while, it will install driver by itself, then an icon will be displayed in "My Computer" as right picture (Apple computer does not display the icon before placing a disc into disc tray) :

3. Eject Disc Tray: Move cursor to this icon, click right mouse button, choose eject in the pull-down window, then the disc tray will be ejected out, then correctly place disc into disc tray with label facing up and ensure disc is tighten by center spindle motor. You can also press the eject button to eject the disc tray. (Apple computers does not display icon, you can directly press the eject button to eject disc tray.)

4. Burn disc: If you want to burn a disc, you need to buy and download a burning software(not included). And disc must be recordable.

5. Play disc: Place disc in the disc tray, a disc icon will display on computer, click right mouse button to open it or choose a player software to open it.

Cautions& Warnings:

1. If the new USB drive does not show in "My Computer" when normal steps are finished. Please check if there is USB universal Host Controller in "My Computer / Control Panel / System / Drive Manager".
2. If you find the reading&writing process does not smooth, please reconnect USB cables.
3. Do not attempt to disassemble or repair the machine by yourself. Damages caused by unauthorized repairs are not included in the warranty.
4. The internal laser beam could be harmful to eyes. Please do not stare at the beam directly.
5. Please place the drive on a flat and stable surface when using.
6. Do not press the drive when it is working.
7. This is a plug-and-play device, do not need to install extra driver.
8. Please ensure USB cable is directly connected with computer, not through extension cords nor USB hub.

FQA:

1. **Q:** After connect the drive to computer, my computer crashed, what should I do?

   A: Normally, this phenomenon is caused by insufficient power supply of computer. You can just reconnect the drive to USB port of computer (For desktop, please connect it to USB port of motherboard.) In particular please directly connect it to USB port of computer, not through extension cords nor USB hub.

2. **Q:** The disk icon does not show in my computer?

   A: If it is caused by insufficient power supply, please refer to FQA1. It maybe caused by inappropriate transportation, which may lead to internal chip shifting. Firstly you should disconnect the drive from computer. Then push the disc tray into the original position, as shown below:

3. **Q:** After connecting with computer, everything is OK. But after placing a disc into the disc tray, the disk icon disappears, and it can not read disc normally?

   A: This drive is not applicable to tablet PC, please connect this drive to laptop or desktop. If you do connect it with laptop or desktop, and this phenomenon still appears, please refer to FQA1. and FQA2.

4. **Q:** After placing disc into disc tray, I can't open the files in the disc?

   A: If data files can not be open, this is due to disc inferior ability to read or disc low quality, or both problems.

Moreover, Audio and video only can be played by player software. Some audios and videos in discs can not be copied because they are read only discs. They can only be played by corresponding player software.

5. **Q:** After placing a disc into the disc tray, when I use player software to play it, I can hear voice, but can not see images?

   A: The file formats is not matched with your computer default player software. For example, you use video player software to play music, it will appear this phenomenon.

6. **Q:** The disc tray can't be ejected, what should I do?

   A: It may be caused by insufficient power supply of computer, please refer to FQAs listed above to solve this problem. When the drive is still connected with computer, you can also press the eject button or prickle the forced ejection hole with a needle to forcibly eject the disc tray.

7. **Q:** After connecting with computer, still no disk icon displayed on my computer? (mainly to Apple computer)

   1) **A:** Firstly please check whether there is a disc in the disc tray or not. If there is no disc in the disc tray, it is normal that the icon does not display on Apple computer.

   2) **A:** Please ensure that you directly connect this drive to USB port of computer, not through extension cords or USB hub, otherwise it maybe cannot recognize the drive nor read disc. For desktop, please directly connect it to USB port of motherboard, and frontal USB interface cannot supply enough power for it.

   If the drive connected with MacBook, you can find "Hardware " to check whether disc is detected or not. If it is still not detected, you can try another computer.

Correct Disposal of This Product

(Waste Electrical& Electronic Equipment)
This Marking shown on the product or its literature, indicate that it should not be disposed with other household wastes at the end of its working life.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources. Household user should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contact. This product should not be mixed with other commercial wastes for disposal.

For some ROOFULL disc drives, the data cable is located at the bottom (under the device). Please plug it into your PC. If your model includes a power supply cord, you can plug it into a USB power adapter or power bank for additional power. Do not use the power supply cord alone.

Extra Free Warranty

If the drive works well with your computer, you can claim an additional 2-year free warranty (available in the US and CA only). Simply send your Amazon order number to cs@roofull.com, and we'll arrange it and notify you promptly.

KIND TIPS

If you're unsatisfied with this item and wish to return it, kindly ensure to get your disc out from the drive before initiating the return process.