

ACTIVATE YOUR 12-MONTH WARRANTY & CUSTOMER SERVICE

by choosing one of the following two options:

Option 1

Please visit our website and register:



www.top-elephas.com

Option 2

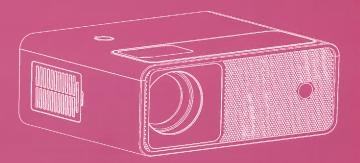
Please scan the below code and contact us:



antongwisell@yeah.net

QUICK START GUIDE





Mobile Device Wired Connection

Basic Connection

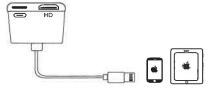


Mobile device to HD wired connection

*How to connect with phone/Pad with HD port?

For iOS Device

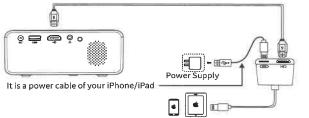
- *Please prepare a lightning cable to HD adaptor according to your device.
- *Please make sure your device must support the Multi-screen/wireless display.
- *[Apple MFi certified] original iPhone charging cable recommended.



iOS System:

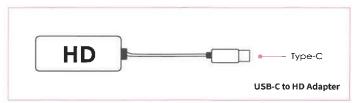
Step 1: Connect according to the figure below. Please connect a lightning cable for HD adapter or original iPhone charging cable. (external electric supply socket is recommended) as shown below.

Step 2: Press "OK" button to enter the interface of input source and select "HD" source. **Step 3**: Select Trust when there may be a pop-up window on your mobile device.

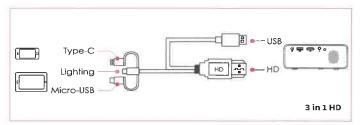


For Android Device

- *Please prepare a Type C to HD Cable or 3 in 1 HD Cable Adapter MHL to HD cable according to your device.
- *Please make sure your device must support the Multi-screen/wireless display.



The type-c interface is required to support media transmission.



Android System

Step 1: Connect the HD port to your projector.

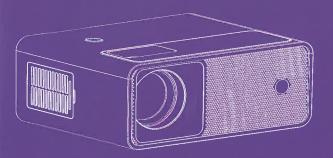
Step 2: Press "OK" button to enter the interface of input source and select "HD" source.

Step 3: Type C to HD Cable: Connect the other end with a Type-C port to your mobile device. Then follow the prompts on your phone.

3 in 1 HD Cable: Scan the QR code on screen through your browser and download it.

For more connections and operations, please refer to the user manual

USER MANUAL



MODEL NO.

W13

CATALOG

(English)

| Safety Instructions | .1 |
|------------------------|-----|
| Package List | .4 |
| Overview | .5 |
| Remote Control | .6 |
| Getting Started | .7 |
| Connections | .8 |
| USB connection | .9 |
| HD connection | .11 |
| 3.5mm audio connection | .12 |
| Menu Settings | .13 |
| Projector Installation | .16 |
| Technology Features | .17 |
| Questions & Answers | 18 |



Read all instructions before you use this device. Do not make any changes or create settings that are not described in this manual. If physical injury, loss of data, or damage is caused by failure to follow instructions, the warranty does not apply.

Setup

- 1. To reduce the risk of fire or electric shock, do not expose the device to rain or moisture. Objects filled with liquids, such as vases, should not be placed on this device.
- 2. Do not place this device on soft surfaces such as tablecloths or carpets, otherwise the device could be a fire hazard.
- 3. Do not place this device in areas susceptible to excessive dust and dirt or near any appliance generating a strong magnetic field.
- 4. To prevent overheating do not block or clog the ventilation openings.
- 5. Never place this device in a confined space. Always leave enough space around this device for ventilation.
- 6. Protect this device from overexposure to direct sunlight, heat, large temperature fluctuations and moisture. Avoid extreme temperatures. The suitable operations and storage temperature for this device and its accessories is (0°F to 95°F).
- 7. When this device is running for a long period of time, the surface may become hot. Shut it down immediately and unplug the charger. Resume operation after this device has cooled down.
- 8. Always handle this device with care. Avoid touching the lens. Do not allow children to handle the device without supervision.
- 9. Never place heavy or sharp objects on this device.
- 10. To avoid electric shock, do not disassemble.
- 11. Use attachments or accessories specified by the manufacturer only.
- 12. Avoid extreme vibrations as they may damage the internal components.



The following safety instructions ensure the long service life of the projector to avoid fire or electric shock. Please read carefully and pay attention to the following warnings.



Don't install the projector in sites with improper ventilation.



Don't install the projector in hot and humid sites.



Don't install the projector in dust and smoke sites.



Don't install the projector in sites with direct blowing of warm and cool air-condition wind.



Please keep the projector away from water or any other liquid as it is not waterproof.



Don't cover the projector ventilation holes with any material.



Don't install the projector near the temperature and smoke transducer. It may cause a sensor failure.



Please do not look into the lens when the projector is working, otherwise it may hurt your eyes.

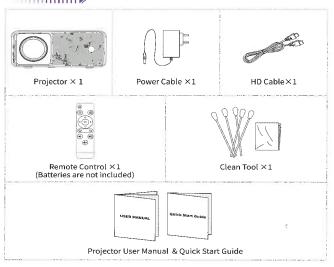


Notice

- (1) Please use the power cord with caution to avoid unduly bending. Damaged power cord may cause electric shock.
- (2) Please use the projector with caution to avoid dropping or shocking, which may damage the internal components.
- (3) Please use the same power voltage as marked on the projector.
- (4) Please use the projector in a dark room to get the best projection.
- (5) Please do not disassemble the projector by yourself, otherwise the warranty will be void.
- (6) Please do not look into the lens when the projector is working, otherwise it may hurt your eyes.
- (7) Please turn off and unplug from the power supply if not using the projector for a long time.



Package List



Tips:

1. Blurry Image

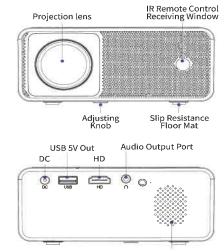
- * Rotate the focus button to obtain the best clarity.
- * Elective Projection Distance: 2.72-9.84 feet.
- * If there is any part missing, please contact our customer service email address in the Quick start guide or contact the seller you bought this device.

2.Mounting Hole

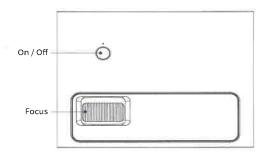
Adopting a single mounting hole dual-use design, the projector is compatible with the standard camera tripod and 1/4 inch screw projector tripod stand. Meanwhile, you can rotate 360° the screw to meet different angle needs.



Overview

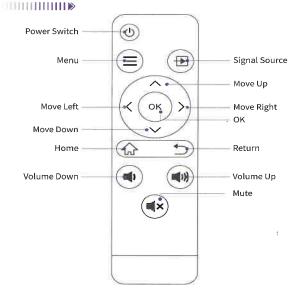


Heat Dissipation Window
Attention: Do not block any ventilation openings!



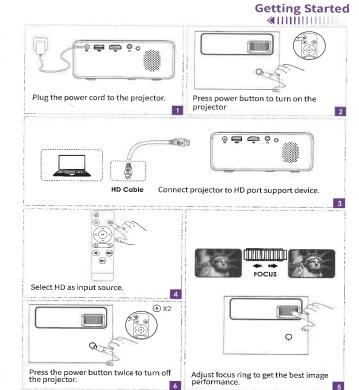


Remote Control



Attention:

- 1. Do not submerge the remote control in water.
- 2. Do not put the remote control near fire or in wet or hot places.
- 3. Do not use old and new batteries together in the remote control.
- 4. Please take the batteries out if not using the remote control for a long time to avoid battery leakage.
- 5. Please point the remote control toward the IR receiver.
- 6. Please use the remote control within 20ft distance and 30 degree angle.
- 7. If this part missing, please contact our customer service email address in the Quick start guide or contact the seller you bought this device.



Tips:

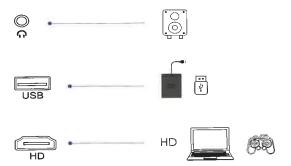
Make sure the projector is horizontal to the projector screen and adjust the focus by turning the focus ring.





Connection

• Projector interface connection



Connect multiple devices and applications.

• USB connection

4

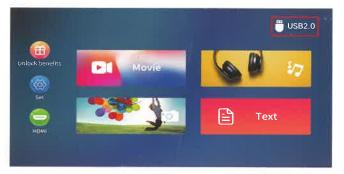
a. Insert the USB flash/storage hard drive into the USB port and choose USB as source from the menu.

(The USB icon will appear on the main interface once the USB is inserted. If the USB icon in the upper right corner of the interface does not appear or is not illuminated, please reinsert the USB or check if the USB flash drive is malfunctioning.)



*USB port is 5V power supply port for charging.

*USB port for charging when using a lightning cable for connecting to mobile device.





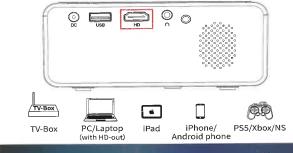


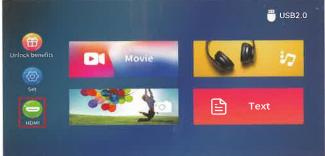
Supported multimedia formats

b. Choose the content which you need to play.

| File | Format | Suffix | Decoding |
|--------------|---------|--|------------------------------|
| Video Play | MPEG1 | *.avi | ≤1080P@30fps |
| | MPEG2 | *.mkv *.mp4 *.mov *.mpg, *.mpeg *.ts, *.tp, *.m2ts | ≤1080P@30fps |
| | MPEG4 | | ≤1080P@30fps |
| | H.263 | | ≤1080P@30fps |
| | H.264 | *.dat | ≤1080P@30fps |
| | HEVC | *.flv, *.swf, *.asf *.vob | ≤1080P@60fps |
| | AVS | *.rm, *.rmvb | ≤1080P@60fps |
| | MJPEG | *.3gp, *.3gpp | ≤640P@30fps |
| Picture Play | JPEG | *.jpg *.jpeg | ≤8192 x 8192 (Base-Line) |
| | PNG | *.png | ≤9600 x 6400 (Non-interlace) |
| | ВМР | *.bmp | ≤9600 x 6400 |
| | GIF | *.gif | ≤6400 x 4800 |
| Audio Play | MPEG1/2 | *.avi, *.asf, *.mp3, *.mp4 | 16KHz ~ 48KHz |
| | LPCM | *.avi, *.mkv, *.mp4, *.mov | 8KHz ~ 48KHz |
| | WMA | *.wma | 8KHz ~ 48KHz |

• HD connection







Tips:

1. Mini Display Port to HD Cable . Thunderbolt to HD Adapter are needed to be compatible with Apple iMac, MacBook, Surface, ThinkPad.

2. Supported resolution:

720x576i@50Hz, 720x480i@60Hz, 720x576P@50Hz, 720x480P@60Hz, 1280x720P@50/60Hz, 1920x1080i@50/60Hz, 1920x1080P@24/30/50Hz





• 3.5mm audio connection

a. Use a 3.5mm audio jack to connect headphones and speaker equipment.





PS: Software Update (USB) If there is a software problem (can't start, system down...) you need to contact our customer service team for providing local upgrade.

a. Projection Settings



| Parameter | Option |
|-------------------------|-------------------|
| OSD Language | Language Settings |
| Restore Factory Default | |
| Blending | |
| Osd Duration | |
| Blue Screen | Off |
| Software Update(USB) | |







| Parameter | Option | |
|----------------------|---|--|
| Picture Mode | Standard / Medium / Wam / User / Cool | |
| Color Temperature | Medium / Wam / User / Cool | |
| Aspect Ratio | | |
| Noise Reduction | | |
| Projection Direction | Front Projection / Rear Projection / Ceiling Projection / Rear Ceiling Projection | |
| HD Mode | PC | |
| Reduce Display Size | 100% | |



| Parameter | ter Option | |
|-------------|--|--|
| Sound Mode | Standard / Music / Movie / Sports / User | |
| Balance | | |
| Auto Volume | | |



| Parameter | Option | |
|-------------|--|--|
| Sleep Timer | Off, 10min, 20min, 30min, 60min, 90min, 120min, 180min, 240min | |

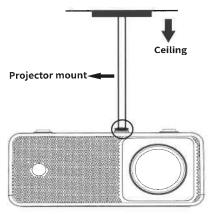
NOTE: The gray options can only be set after entering the corresponding mode.



Projector Installation

Place your projector on the ceiling

- 1. When installing the projector on the ceiling, please purchase a projector bracket recommended by an installation professional and follow the instructions supplied of the bracket.
- 2. Before installing the projector on the ceiling, please check if the mounting structure can support the weight of the projector and the bracket. If in doubt please consult and get the advice about the installation.



Fixed Hanger Screw Hole Type: 1/4 inch.

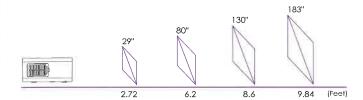
NOTE: Projector bracket and screw (s) are not included.

a. Parameters

| Product Model | W13 | Color | 16777K |
|--------------------|------------------------|---------------------|------------------|
| Image System | LCD | Light Source | LED |
| Support Max | 1280*1080 Pixels | Aspect Ratio | 16:9/4:3 |
| Image Size | 29" - 183" | Projection Distance | 2.72 - 9.84 Feet |
| Speaker | 4Ω 3W | Power | AC 100 - 240V |
| Weight | 0.83 Pound | Size | 5.6*4.4*2.5 inch |
| Input | USB*1, HD*1 | Output | Audio*1 |
| Projection Mode | Front / Rear / Ceiling | | |

b. Projection Distance and Screen Size

Recommended Projection Distance: 4-9.8 Feet



Ouestions & Answers

*Problems listed below might occur during the operation of your projector. Please refer to the possible factors which might cause the issue to do troubleshooting. Any questions during use, please feel free to contact our customer service team.

[Image]Q: How can I do if there is black spots, bright spots and yellowing in the projection picture?

A1: It was caused by dust, it can be cleaned, please contact our customer service team for the cleaning operation.

[Audio]Q: Why is the display of the projector available but without audio?

A1: The projector or the connected device (PC, TV, etc.) is muted.

A2: The video format is not supported by the projector.

[Audio]O: Why is the audio of the projector available but without display?

A1: The video format is not supported by the projector.

A2: Encryption applied to the videos or media player which holds the video. **A3:** If the lamp of the projector is off with only audio playing, the lamp is

defective. Please contact our customer service team for a replacement.

A4: Try another HD cable if you select the HD Input Source.

A5: Try YouTube if your Screen mirroring player Netflix, Amazon Prime, Hulu and Disney+. The problem will happens when playing these applications because of copyright.

[Signal] Q: Why does the projection screen show No Signal?

A1: Make sure all cables are plugged correctly and firmly.

A2: Make sure you select the right Input Source. For example, if you connect with phone. Please follow the "Connections" section in the manual.

[Image]Q: How can I do if the projection screen is not square or allied horizontally?

A1: Make sure the projector is placed on a flat surface with projector light in the middle of the screen.

A2: Make sure the projector screen is placed horizontally.

[Image]Q: How can I do if the image is blurry or out of shape?

A1: Adjust the focus ring by moving it leftward/rightward till it shows the correct image.

A2: Place the projector on a flat surface horizontally or vertically. An inclination at any angle may result in blurry displays or uneven colors.

A3: Darker environment suggested achieving the best pro cine performance.

A4: The eligible distance of 2.72-9.84 feet/29 inch-183 inch between the projector and projecting screen/wall.

A5: Projecting wall or screen is clean white if possible.

[mage]Q: How can I do if the image is up side down?

A1: Press the "Menu" on the remote to enter the Settings. Then, select "Projection Direction". Press "OK" button to rotate the image.

[Image]Q: How can I do if there is color distortion?

A1: Make sure the video source has a fine resolution.

A2: Adjust the colors: enter Menu-Picture-Color Temperature, then select different modes and adjust the value accordingly.

A3: Reset the projector to manufacturer setting: enter Menu-System-Restore Factory Default to reset.

[image]Q: How can I do if there is line/blurry screen in the projection picture?

A1: Please restart it to see if it can be solved. The line/blurry screen is caused by the motherboard or screen. If you can't solve it, please contact our customer service team for help.

[Remote Control]Q: How can I do if the remote is unresponsive?

A1: Make sure the batteries are installed correctly and the power is enough.

A2: Please make sure the IR receiver is not covered.

A3: Contact our customer service team for a replacement.

[Setting]Q: How can I change the language?

A1: Press the "Menu" on remote to enter the System Setting. Enter "OSD Language".

[Damage]Q: How should I do if there is expanding dark spot or smoke when using the projector?

A1: Check if the fan noise increases or the fan stops working. If so, unplug the projector and contact our customer service team for assistance.

A2: Make sure the outlet and projector power adapter are not wet or humid which will cause sparks or smoke on outlet when power on the projector.





[Display]Q: How should I do if there are small dots on display?

A1: Tap the projector slightly to shake off the dust which may be caused during installing or shipping.

A2: Clean the lens with clean non-woven fabrics. Try cleaning the projector. When cleaning the projector, you can dip it in alcohol.

[Shut Off]Q: Why does the projector is shut off during playing?

A1: Make sure the power plug is working and firmly fitted into the outlet.
A2: If the fan doesn't work when using it, please contact our customer service team for assistance.

A3: Overheat on the projector will activate built-in power-off protection panel. Restart the projector when it gets cooler.

[USB]Q: Why doesn't anything work in the main interface especially with external storage connected?

A1: Correct input source must be selected when you use the USB disk, otherwise "No Signal" will be shown on the screen.

[Lamp]Q: Why doesn't the projector's lamp light up or power on?

A1: Please contact our customer service team for help.

[Connection]Q: The projector port is insensitive?

A1: Try to replace the cable. If it can't be solved, contact our customer service team for help.

[Mounting]Q: What kind of screws do I need for mounting this projector? A1: 1/4inch

[Cable]Q: What kind of cable do I need when connecting TV BOX, TV, Firestick and DVD player to the projector?

A1: HD cable for all devices mentioned above.

[HD Connection]Q: Why does the projector show "No Signal" when HD connects with phone?

A1: Please connect the power supply (5V/1A) to ensure the adapter works properly.

A2: Please read the instructions of the HD adapter carefully before connecting.

A3: Please make sure to use an original cable, check the correct HD ports, or any damage of the cable.

A4: For the first time connection to some computers, it needs to make setting of the projector: Set - display - set the projector as the second screen.

[MAC]Q: No sound from the MAC connected projector?

A1: Select apple menu > system preferences, and then click sound. In the output panel, make sure your input is correctly selected.

A2: If you use the mini DisplayPort converter to connect, make sure your Mac can connect via mini DisplayPort sends audio.

A3: If you are connecting from the Mac mini, unplug any audio device that is connected to the computer audio output port.







FIRST STEP

Unpack and take out the floor offer and screws, screw the screws into the holes of the chassis.





THE SECOND STEP

Take out the bracket in Part A and tighten the first rod with the chassis screws.



chassis corresponds to 5 poles.



STEP FOUR

Take out the support cross bar in Part B and connect the 6 poles. Note that there are holes in the first and last two poles.



THE FIFTH STEP

Thread 6 poles through the gap at the top of the projection screen.



STEP SIX

Butt the upright pole with the straight pole.







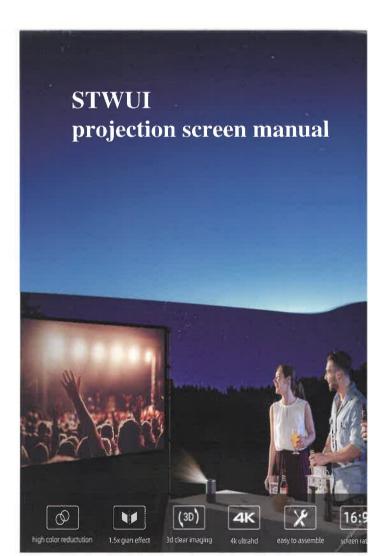




STEP EIGHT

Tear the Velcro from the projection screen and attach it to the pole erected by the stand.





CESSORIES

